

Conditions of Sale

- **Concession Tickets**
Where concession tickets are available, proof of your eligible concession status must be provided on entry to the event.
- **General**
Entry may be refused if tickets are damaged or defaced in any way or if the Caravan Industry Victoria (**show organiser**) has reasonable grounds to believe the tickets have been acquired by unauthorised or illegal means. Tickets are valid for entry on a single day and can only be scanned once, so you must protect your tickets from unauthorised duplication. Tickets will be valid for entry during hours nominated by the show organiser.
- **Refunds**
All ticket sales are final. No refunds or exchanges will be made for any ticket except as required by the Australian Consumer Law. Should the event be cancelled, unused tickets purchased will be refunded. If a refund is made, the show organiser may, to the extent permitted by law, retain any service or like fee it has charged. If an event is cancelled, please contact us for further information on receiving a refund. Ensure that your tickets are kept in a safe place. Lost, stolen or destroyed tickets will not be replaced.
- **Unauthorised re-sale or duplication of Tickets**
Tickets may not, without the prior written consent of the show organiser, be resold at a premium or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services. Unauthorised re-sale of tickets (or an attempt to do so) or unauthorised duplication of tickets are grounds for refusing admissions without compensation.
- **Electronic purchasing of tickets**
Tickets will not be available for purchase at the event. All persons wishing to attend the event must pre-book tickets online.

Conditions of Entry

COVID 19 – Specific Conditions

- Any person who enters the event must comply with all laws, regulations, directions and rules issued by the Victorian or Commonwealth Government or any government authority or by the show organiser relating to the spread of Coronavirus (**COVID-19**). This may include, without limitation, being required to submit to temperature checks prior to entry or within the venue, providing contact details via the Check-In procedure implemented by the show organiser, using sanitiser, adhering to physical distancing and density measures and where specifically requested, wearing a mask. A person must prior to entry to the show organiser make a declaration of, or otherwise respond truthfully to any questions in relation to:
 - the existence of any COVID-19 symptoms being experienced by that person;
 - any positive COVID-19 test received by that person within the preceding 14 days;
 - any COVID-19 tests undertaken by that person where the results of that test are pending;
 - whether that person has been identified as a close contact of another person who has tested positive for COVID-19 or otherwise been instructed by a government department to quarantine; and

- whether that person has been in any area defined by the Victorian government as a red zone or orange zone.
- Any person entering the venue MUST Check-In to the event via the QR Code located at the gate and scan their ticket in order to be granted access to the venue and must ensure that all details provided at the time of Check-In are accurate.
- Any person exiting the event MUST Check-out of the venue via the QR Code located at the gates and rescan their ticket.
- Any person who is exhibiting any symptoms of COVID-19 may, in order to protect other patrons and venue and show organiser staff be:
 - refused entry into the venue;
 - requested to attend the isolation zone within the venue; and/or
 - required to leave the venue.

General conditions

- Persons will only be admitted entry if they possess a valid ticket which must be presented for inspection at the point of entry of the venue.
- You must retain your ticket at all times while in the venue and you must produce your ticket if requested by any personnel of the show organiser.
- The show organiser reserves the right, with reasonable cause, to refuse entry, remove or evict any person from the venue, with or without a refund, including where in the opinion of any personnel of the show organiser believes that a person may be showing symptoms of COVID-19, or has been provided information that a person has been a close contact of an individual with COVID-19. The show organiser will also remove or evict a person if they cause or threaten to cause any disturbance or disruption of any kind, a risk to safety or security or the enjoyment of the show by any other person or, is likely to breach, has threatened a breach or has otherwise breached these terms or conditions or refuses to comply with any reasonable request or direction made by the show organiser.
- Visitors must be able to produce evidence of proof of purchase (receipt) for any product they are removing from the venue to event security when exiting the grounds if asked. The show organiser reserves the right to check the contents of bags to match the item with the product description on the receipt or proof of purchase. It is the responsibility of the visitor to obtain a receipt of proof of purchase from the exhibitor when making a purchase.
- You must comply with any reasonable directions given by the show organiser and the security arrangements for the event and the venue which may include ceasing to participate in certain conduct and searches of clothing and possessions and prohibition of certain items such as knives, umbrellas, glass, illegal items, protest or political paraphernalia, items considered to be offensive, vehicles or other transportation devices (except as required because of a disability), alcohol, animals and items which may cause nuisance or danger as determined by the show organiser.
- Appropriate footwear must be worn within the venue at all times. The show organiser reserves the right to refuse entry to, remove, or evict any person considered not suitably attired.
- No animals are permitted within the show buildings or grounds at any time except as otherwise permitted by these terms and conditions. All domestic dogs and guide or companion animals required for persons with disabilities and as certified by law are permitted within the grounds.
- Any animal entering the grounds must be under your control at all times, and in the case of dogs, must be maintained on a lead and under the control of a person capable of restraining it. No animal may be left unattended at any time inside or near the grounds (including by being tied up, left unattended, or left in a vehicle whether inside or outside of the grounds). You will remain liable for any loss or damage caused by any animal brought by you into the grounds. Any person who leaves any animal unattended whether inside or outside of the venue (including in

a vehicle) will be reported to the appropriate authorities immediately. You must clean up after any animals brought by you into the grounds.

- Exhibitors at the show reserve the right to refuse entry to their exhibits to any animal and any person accompanying that animal.
- The show organiser reserves the right to refuse entry to, remove or evict any person bringing an animal to the show in circumstances where the animal presents or is deemed to present a risk to the health and safety of any person.
- If you bring children into the event you are responsible for their care and conduct. All children attending the event must be under the supervision of an adult guardian at all times. You are responsible for any acts or omissions committed by children whom you have brought to the event.
- Smoking is not permitted in the venue unless otherwise advised by the show organiser in writing. To the extent expressly permitted, smoking areas in the venue precinct will be clearly designated.
- Alcoholic beverages are not permitted to be brought into the grounds at any time. Alcohol may only be consumed in the grounds within designated areas and no Alcohol is to be removed from, or consumed outside of, those designated areas.
- You must not interfere with, tamper, disrupt, damage or otherwise deface any exhibit or the property of any other person within the venue. You must not erect or display any banners or signage in the venue without the prior written consent of the show organiser.
- You acknowledge and agree that you are liable for any damage caused by you as a result of your entry into the venue and attendance at the show (including any clean up, rectification, replacement or repair costs).
- Without limiting these conditions, you must not participate in, and will be removed from the venue if in the opinion of the event organiser you have, or have threatened to, act in an inappropriate manner (including conducting any protests or acting in any aggressive, riotous, abusive, offensive, racist, sexist, or insulting manner towards other persons).
- Persons gaining unauthorised access or entry to the event may be liable for prosecution.
- Caravan Industry Victoria (show organiser) reserves the right to cancel, withdraw, postpone or reschedule the event or any displays or events in the event.
- Caravan Industry Victoria (show organiser) does not represent that there will be space for you to observe any particular displays in the event.
- Caravan Industry Victoria (show organiser) reserves the right to prohibit the use of cameras, audio and video recorders. You may use these types of personal devices for private use only and with the permission of stand operators and the show organiser.
- You consent to being photographed, filmed and recorded as a member of the event audience. Unless otherwise agreed with the show organiser, you consent to the show organiser and third parties using images and recordings of you for broadcast, publication and licensing without compensation or acknowledgement.
- Unless authorised by the show organiser in writing, you must not conduct any commercial, political, soliciting, promotional, performance, surveying or demonstration activity at the venue, nor collect contributions or distribute any material.
- To the fullest extent permitted by law, the show organiser will not be liable for any injury, loss or damage suffered by you in connection with the event or the venue, including liability for any injury, loss or damaged caused or contributed by the show organiser or its employees, contractors or agents, whether in contract, tort (including negligence) or otherwise.
- If the liability of the show organiser may not be excluded but may be limited under any law, the show organiser's liability is limited to replacing, re-supplying or repairing the relevant goods or services (or paying for replacement, resupply or repair). Without limiting the foregoing, the show organiser is not liable for any injury,

loss or damage caused or contributed by any matter outside the show organiser's reasonable control (e.g. industrial strikes and acts of God).

- Any personal information collected by the show organiser will be subject to the show organiser's privacy policy which can be located on its website at <https://gomakesomememories.com.au>
- Nothing in these Conditions of Entry is intended to exclude, restrict or modify rights which you may have under consumer protection legislation which may not be excluded, restricted or modified by agreement. Any part of these Conditions of Entry which is unenforceable may be severed to the extent necessary to make these Conditions of Entry enforceable.